

From: Michiteru Kato/=HINPO/TMC0.

Sent: 10/30/2008 10:28 PM.

To: [-] George Morino/=TMS/Toyota@TOYOTA@TMCE.

Cc: [-] Takeharu Nishida/=HINPO/TMC0@TMC0; Mark_kubota@toyota.com; Richard_Jung@toyota.com.

Bcc: [-] .

Subject: Re: CONFIDENTIAL - Tentative Remail Dates for 7LB/70F.

「秘」, 「転送禁止」 - [Secret], [Don't forward]

George,

Thank you for your information and huge support of us. Let's do it as soon as you can. Currently we are checking the customer complaints and legal claims that relate to the unintended acceleration which may be caused by the mat and so far, several complaints were found which TMS received after October, 2007.

Thanks,

Mitch

宛先: Michiteru Kato/HINPO/TMC0@TMC0, Takeharu Nishida/HINPO/TMC0@TMC0@TMCE

cc: csantucci@tma.toyota.com, Mark_kubota@toyota.com, Richard_Jung@toyota.com

件名: CONFIDENTIAL - Tentative Remail Dates for 7LB/70F

Hi Mitch and Nishida-san (golden boy):

I greatly appreciate all of your support of TMS.

Richard has been working to conduct the remail for the Lexus ES and Toyota Camry All Weather Floor Mat. Please find the tentative mailing dates below. The owner notification will be spread out over several weeks from the start date.

We hope this information is helpful!

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-3392
Fax 310-468-3399

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----- Forwarded by George Morino/TMS/Toyota on 10/30/2008 07:54 PM -----

Richard Jung/TMS/Toyota
10/30/2008 02:36 PM
To George Morino/TMS/Toyota@Toyota

cc Benjamin_Hammond@Toyota.com, Mark_kubota@toyota.com, Wayne_Hutchinson@toyota.com
Subject Re: Remail for 7LB/70F

Here is the schedule we are targeting.

Region: 11/19/08

Dealer: 11/21/08

Owner: 11/28/08

Richard